

**REPORT of
INTERIM DIRECTOR OF RESOURCES**

**to
FINANCE AND CORPORATE SERVICES COMMITTEE
7 MARCH 2017**

UPDATE TO ICT STRATEGY 2015-19

1. PURPOSE OF THE REPORT

- 1.1 To provide an update of progress on projects in the Information Communications Technology (ICT) Strategy 2015-19.

2. RECOMMENDATION

That the contents of this report are noted.

3. SUMMARY OF KEY ISSUES

- 3.1 This report is for Members' information only.
- 3.2 The ICT Strategy 2015-19 was approved by Members in March 2015. It set the framework and direction for ICT and the key projects to be delivered. An initial update report was made to Finance and Corporate Services Committee in January 2016. This is a further update on the progress of the projects which were proposed in Part 3 of the ICT Strategy. The status of these projects is as shown in **APPENDIX 1**.
- 3.3 For the remaining two years of the ICT Strategy, current projects are shown in **APPENDIX 1** and additional projects which have been identified since the ICT Strategy was approved are shown in **APPENDIX 2**. They will concentrate on IT infrastructure and supporting systems. As stated in the ICT Strategy, IT is one of the key enablers for transformation so additional IT projects will be added as required to support outcomes to be defined by the Transformation Board with the caveat that sufficient resource is available to progress them and existing commitments. Priorities will be rearranged if sufficient resource is not available.

4. CONCLUSION

- 4.1 The ICT Strategy programme has been modified and added to in the light of changing requirements as was always envisaged, but the original intentions of it are still sound and it will provide a firm platform for transformation going forward.

5. IMPACT ON CORPORATE GOALS

- 5.1 The ICT Strategy supports and underpins all corporate goals, and has specific relevance to all high level outcomes under “Delivering good quality, cost effective and valued services” as well as supporting and re-enforcing most of our core values.

6. IMPLICATIONS

- (i) **Impact on Customers** – This is detailed in the ICT Strategy and the January 2016 Progress Report. It will be considered when delivering outcomes required by the Transformation Board.
- (ii) **Impact on Equalities** – None at present.
- (iii) **Impact on Risk** – Risks are already recorded on the corporate risk system. Risks from additional projects will be added to the system as required.
- (iv) **Impact on Resources (financial)** – As detailed in the ICT Strategy and the January 2016 Progress Report. Additional resources will be requested if required.
- (v) **Impact on Resources (human)** – As detailed in the ICT Strategy and the January 2016 Progress Report. Additional resources will be requested if required.
- (vi) **Impact on the Environment** – None at present.

Background Papers: ICT Strategy 2015 – 2019, ICT Strategy Progress Report January 2016

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